



CRISIS RESOURCE CENTERS

HELP, HOPE WHEN YOU NEED IT



CFI

CENTERS FOR INDEPENDENCE

CFI's Crisis Resource Centers are an innovative, highly personalized response to people experiencing a crisis precipitated by mental illness, substance abuse or the challenges of living in hard economic times.

The community based CRCs offer a 24/7 alternative to emergency room or inpatient hospitalizations and provide:

- recovery-focused assessment
- psychosocial groups and peer support
- timely access to mental health care
- a trauma-informed approach to care
- telehealth and telepsychiatry services
- follow-up care evidence-based methods
- access to behavioral and primary health care, and ancillary services such as housing, personal care, employment, and benefits coordination
- care in a home-like setting

OUR HISTORY

CFI's Crisis Resource Centers are considered a national model of care, as they are alternatives to incarcerating or hospitalizing people who struggle with behavioral health concerns.

Our first CRC opened in 2007 in response to a growing need in the community for crisis behavioral health service.

The CRCs have more than 20 beds to serve those in need.



OUR LOCATIONS

Crisis Resource Center—South: 2057 S. 14th St.
Milwaukee, WI 53204; (414) 643-8778

Crisis Resource Center—West: 5566 N. 69th St.
Milwaukee, WI 53218; (414) 290-9730

Crisis Resource Center Waukesha County:
1501 Airport Road, Waukesha, WI 53188; (262) 896-8589



ABOUT CFI

CFI has an 85-plus year history of providing care for people of all ages and abilities.

By integrating health care and social services, we provide a foundation and support so people achieve their individual goals.

MISSION:

Partnering with people of all abilities to advance their TOTAL HEALTH

VISION:

Healthy and hopeful COMMUNITIES

Our CRCs are operated by our behavioral health division, one of the largest providers of mental health care in southeastern Wisconsin.

RECOVERY FOCUSED,

RESULTS ORIENTED

- More and more clients are self-referring, meaning they trust and benefit from the care they receive at the CRCs and seek early treatment and support.
- 82% of clients have a case manager to help with after care at time of discharge, compared to 43% of clients with case managers at intake.
- Hospitalizations were down 96% for clients who received CRC on-site care and connections to community resources.
- Most clients, 93%, indicated they got the help they needed at the CRCs; 94% said they were better equipped to deal with their behavioral health problems; and 97% would recommend CFI's CRCs to others.

CONTACT US

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AWARD-WINNING PROGRAM

CFI's Crisis Resource Centers was a 2019 and 2020 Biztimes Health Care Heroes award recipient in the behavioral health category.

The award honors an individual or an organization for its leadership, commitment and care on behavioral health issues.

"It's like a family;
a family that really
cares about you."

- Steven Hunt, CRC client