

## Centers for Independence

*Building healthy, hopeful and inclusive communities since 1938*

### About Us

Centers for Independence (CFI) supports and advocates for people with disabilities and behavioral health needs so they may overcome challenges and live their best lives. A nationally recognized leader in self-directed long-term care, CFI offers access to an unmatched breadth of life-changing support services that impact thousands of children and adults annually.

### Who We Serve

CFI supports and advocates for people in Wisconsin and beyond who have disabilities and other behavioral health needs, including mental illness, behavioral disorders, developmental, intellectual & physical disabilities, and barriers to health and safety (unhoused, food insecure, unemployment, etc.).

### The CFI Difference

CFI is known for and has proven success in working with clients with the most challenging and complex disabilities and needs, removing barriers to leading healthy and full lives. We are committed to total health with a trauma-informed care approach that supports the wellness of individuals, families and communities across their lifespan.

By leveraging value-added partnerships within the health care delivery system and community networks, we provide integrated services that are not available through any other agency or government organization in southeast Wisconsin. This holistic approach uniquely positions CFI to address social determinants of health (i.e., housing insecurity, food insecurity, health disparities, and unemployment) in the communities we serve.

### Our Mission

We support and advocate for people with disabilities and behavioral health needs.

### Vision

We envision healthy, hopeful and inclusive communities where all people with disabilities and behavioral health needs thrive.

### Catalyst to Our Vision

We will lead, partner, and advocate to help make greater Milwaukee a model community for people with disabilities and behavioral health needs to thrive.

### Our Values

We lead with Equity, Excellence, Innovation, Collaboration and Community.



## Core Services

Support & Advocacy for People with Disabilities	Behavioral Health & Crisis Resources for Adults	Children's Health & Well-Being	Additional Supportive Services
Day services programming, residential services, employment services	Adult behavioral health program, crisis resource centers, group homes & support	Pediatric day care center, behavioral health & autism screening	Guidance regarding care decisions, access to benefits, caregivers and trusted providers

## Programs

CFI's programs and services offer behavioral health and crisis resources, enrich the lives of people with disabilities, remove barriers to meaningful employment, help communities access nutritious food and support children's health and well-being. Programs include:

Crisis Resource Centers	Food & Nutrition Services	Next Step Clinic
Employment Services	Home Care	Whole Health Case Management & Social Services
Employment Services-FSET	iLIFE-Fiscal Agent	Whole Health Outpatient Clinic
Location	iLIFE-IRIS	Whole Health Pharmacy
Employment Services-Individual Placement & Support (IPS)	iLIFE-Representative Payee	Whole Health Residential
First Person Care Consultants	LIFE Services Adult Day Programming	Woodside Prairie
	Pediatric Specialty Care	

## Client Demographics

White	41%	Female	54.4%
Black/African American	33.8%	Male	45.6%
Other Race/Undisclosed	21.5%	Non-Binary/Other	0.03%
Latino	5.9%		
Asian American	2.7%		
Native Hawaiian, Other Pacific Islander	0.7%		
Multi-Racial	0.2%		
American Indian/Alaskan Native	0.1%		

## Funding

### Revenues

Government Fee for Services	30%
Government Grants	23%
Investment Income	19%
Private Pay	18%
Private Insurance	8%
Miscellaneous	2%

### Expenses

Behavioral Health	40%
Commercial & Employment Services	23%
iLIFE	19%
Day Activities (PSC & LIFE)	6%
Home Care	6%
First Person Care Consultants	5%
Other	1%